When Providers Speak, We Listen.

We heard you and designed the StratBlue PCMH Performance System to provide a team of skilled professionals who can more rapidly move you through the process with minimum resources.

You no longer need to rely on separate teams for:

- PCMH Readiness Assessment
- PCMH Recognition Strategies
- PCMH Transformation Strategies
- Patient Experience Improvement Strategies
- Employee Satisfaction and Performance Strategies
- Process Improvement Strategies
- Community Outreach and Patient Engagement
- Marketing
- Staff and Leadership Training
- Patient and Staff Safety

Our goal is to do the heavy lifting so more of your revenue can be allocated to supporting your staff allowing them to continue doing what they do best... delivering value driven care for the patients you serve.

YOUR NEEDS...OUR SKILLS...YOUR SUCCESS

James P. Young, Jr., PhD, CEO

Certified Professional in Healthcare Quality (CPHQ)

Certified Patient Centered Medical Home Content Expert (PCMH-CCE)

Assistant Professor, Healthcare and Business Administration

jyoung@concordanthealth.com





Mission Statement

To Maximize Stakeholder Value in an Increasingly Competitive Healthcare Profession.

<u>Values</u>

We will not compromise our integrity for economic gain nor compromise the values or ethical standards of our clients or our profession.

We value all communities and will devote time and resources for improving the quality of life for at-risk children, the poor and the underserved.

Vision

A worldwide healthcare system that is devoid of disparity, ranks high in patient trust and operates in a value driven manner.

A Certified Veteran Owned Small Business SAM Cage No. 7C085



www.concordanthealth.com

200 E Big Beaver, Troy MI 48083 248.457.4527

Copyright 2019 Concordant Healthcare Solutions, Inc.
All Rights Reserved

Concordant Healthcare Solutions, Inc.

Why Just Become Another Patient Centered Medical Home?



Get Recognized as

THE BEST-in-MARKET

Patient Centered Medical Home





Reduce Time and Cost of PCMH Transformation

A common concern expressed by Primary Care and Specialty Practices is that:

- Achieving Patient Centered Medical <u>Recognition</u> is quite difficult
- <u>Transformation</u> is even more difficult.
- The resources associated with PCMH process improvement initiatives are time and revenue consuming.

Our integrated StratBlue Performance Improvement system reduces the time and cost associated with PCMH Transformation so that you and your team can focus on what you do best...deliver high quality patient centered care.

We provide:

- PCMH Transformation Readiness Calculator
- Practice-Specific Patient Experience Improvement Resources
- Practice-Specific Process Improvement Resources
- Practice-Specific Training Modules
- File Exchange for Easy Document Review by Our PCMH Transformation Team
- Daily Project Performance Updates



Use Patient Experience Data to Drive Revenue-Producing PCMH Transformation

Measuring and reporting Patient Experience Scores is increasingly required for health plan and Value Based Payment Programs

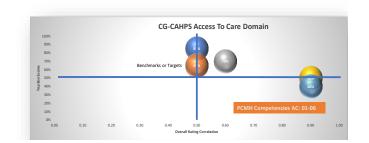
The challenge in completing this task includes:

- Design an unbiased data collection protocol
- Using the data to improve performance outcomes
- Reporting the data to maximize revenue
- Integrating the data for PCMH Transformation



Our StratBlue Performance Improvement System features:

- Predictive Analytics for Consumer Behavior
- Comprehensive Statistical Analysis Data Reports
- Patient Experience Improvement Strategies
- Alignment of PCMH and CG CAHPS Data Sets





Create a Winning Culture to Drive Market Share for Specialty Practices

While past PCMH adoption strategies were designed around Primary Care Practices, the new Value Based Payment Programs provide incentives for Specialist to earn additional revenue when they invest in Patient Centered Specialty Practice Transformation.

Early adopters will demonstrate to their Primary Care Community a commitment to:

- High Quality Care
- Coordinated Care
- Access to Care
- Whole Person Care
- Culturally Competent Care
- Respectful Care

This strategy could also increase the number of referrals from Primary Care Practices and give early adopters a competitive edge in the marketplace...let us show you how.

Our StratBlue PCMH Performance System is designed to create a winning culture by providing tools for:

- Change Management and Innovation
- Team Based Care
- Culturally Competent Care
- Mission, Vision, Value Development
- Lean Process Improvement
- Value-Added Service Delivery
- Community Outreach

For more information, please visit us at:

www.concordanthealth.com